



MISSION

**To provide a professional and well supported Fire and Rescue Service which reduces community risk in order to save lives, relieve suffering, protect property and the environment**

*Surrey Fire and Rescue  
Local Committee Report  
April 2012 – March 2013*

*Completed by  
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Community Impact West Area  
Surrey Heath Borough*

ITEM 9  
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## KEY ISSUE

- 1.1 This report outlines the major strands of activity being undertaken within Surrey Heath area by the Surrey Fire and Rescue Service (SFRS) teams based at Camberley and Chobham Fire Stations.

## SUMMARY

- 1.2 The report contains information on the various activities undertaken by the Borough team to reduce the risk from fire, water and road traffic incidents to the residents of Surrey Heath Borough, including direct contact, public education programmes and campaigns.

## OFFICER RECOMMENDATIONS

### **The Local Committee is asked to:**

- 1.3 Recognise the achievements of the borough teams within Surrey Heath Borough and support their commitment to improve initiatives to reduce risk and make Surrey Heath Borough safer through the delivery of the borough/station plan.
- 1.4 Note the targets and initiatives set within the Surrey Heath Borough plan for 2012/13 and support the Fire and Rescue Service in the delivery of this plan.
- 1.5 Support the achievements of the wholetime/retained duty personnel at Camberley and Chobham and acknowledge the availability offered by employers who release staff, and those who are self-employed.

## ITEM 9

**SURREY HEATH STATISTICS**

Within Service/Borough Target		
Close to Service/Borough Target		
Above Service/Borough Target - Action Required		
<b>Key Performance Indicators for 2012/13</b>	<b>2012/13</b>	<b>2011/12</b>
Percentage of Fires attended in dwellings with no smoke detection fitted	Service Target: < 38%	Service Target: <33 %
	23%	26%
No of fatalities due to primary fires	Service Target: 7	Service Target: 7
	0	0
No of injuries arising from accidental dwelling fires	Borough Target: 6	Borough Target: 6
	6	2
No of false alarms caused by AFA's (automatic fire alarms)	Borough Target: 146	Borough Target: 146
	130	130
No of calls to malicious false alarms attended	Borough Target: 12	Borough Target: 12
	10	9
No of deliberate Primary & Secondary Fires (excluding vehicles)	Borough Target: 127	Borough Target: 127
	44	127
No of deliberate & Secondary vehicle fires	Borough Target: 15	Borough Target: 15
	6	9
No of calls to fires attended - primary	Borough Target: 126	Borough Target: 126
	105	95
No of calls to fires attended - Accidental fires in dwellings	Borough Target: 35	Borough Target: 35
	40	28
Percentage of accidental dwelling fires confined to room of origin	Borough Target: >91%	Borough Target: >88%
	90%	93%
No of fires in non domestic premises	Borough Target: 20	Borough Target: 20
	23	7
No of HFSVs (Home Fire Safety Visits) Visits to Risk Households	Service Target % at Risk >60%	Service Target % at Risk >50%
	148 (70%)	151 (54%)
Total Visits	210	281

## REPORTING AGAINST TARGETS NOT ACHIEVED

### 1.6 Accidental Dwelling Fires

2012/2013	2011/2012
Borough Target 35	Borough Target 35
40	28

- 1.7 There is a 14% increase on the borough target which is due to 3 fires that occurred at the same premise over a period of 5 months. These were small fires in a kitchen and bathroom that involved an elderly gentleman. This gentleman is listed for other calls such as false alarms and work is ongoing to support him within his home setting. No fires have been identified at this address since September 2012.

### 1.8 Number of Fires to Non Domestic Premises

2012/2013	2011/2012
Borough Target 20	Borough Target 20
23	7

- 1.9 Although this appears to be a large increase on the previous year it is not a true reflection as the average number of 20 fires are recorded for earlier years pre 2011-12. No trends have been identified for fires in non domestic premises but this does include Frimley park hospital with small fires recorded. Ie. Burnt toast that has caused damage to the toaster.

## COMMUNITY FIRE PROTECTION

## ITEM 9

### 1.10

	2012	2011
Prosecutions	3	-
Prohibition Notice - Formal	0	-
Enforcement Notice - Formal	4	-
Deficiencies Notice - Informal	23	-
Licensing Consultations	18	-
Building Regulation Consultations	70	-

**(Currently I have no data for 2011)**

- 1.1 Himchuli, A30 Camberley, all 3 prosecutions relate to individuals who failed to comply with an article 27 notice. Each was fined £500 plus £415 costs.

## COMMUNITY FIRE PREVENTION

- 1.2 We will undertake intelligence-based Home Fire Safety Visits (HFSV), in the areas most in need of this service, using the provided data and local knowledge to target this work. Currently a target of 60% is expected for our crews to reach vulnerable people and the most at risk from fire in our communities. SFRS will work closely with Adult and Social Care teams to ensure the following are targeted.

- Adults over the age of 65 (Worse at 75)
- Individuals who live alone
- Individuals with Mental Health illnesses, including Dementia & Memory Loss
- Individuals with disability and mobility difficulties
- Individuals who are either Alcohol or Drug dependant
- Individuals who smoke (The above will be compounded if coupled with smoking)

- 1.3

2012/13	2011/12
Service Target % at Risk >60%	Service Target % at Risk >50%
148 (70%)	151 (54%)
203	281

## SAFEGUARDING REFERRALS

- 1.4 The Service works in collaboration with Social Services to ensure vulnerable adults/children are identified and care action plan is

formulated.

2012/13	2011/12
Totals	Totals
9	8

## **VOLUNTEERS SERVICE**

- 1.5 Our Volunteers assist firefighters in prevention and education activities. The volunteers work alongside the firefighters delivering crucial safety information to the general public at a wide variety of events, from Open Days to Public Events, and also delivering Home Fire Safety Visits to the general public. Our volunteering scheme has proved to be highly successful and we have a high number of volunteers out in the community assisting our firefighters in delivering safety information. As a result we have managed to reach more households and importantly, more vulnerable people.
- 1.6 If you know of anyone who would be interested in becoming a volunteer for the service please can you provide this link for them which gives you all the information you need to know about being a [Surrey Fire Volunteer](http://www.surreyfirevolunteer.org).([www.surreyfirevolunteer.org](http://www.surreyfirevolunteer.org))

## **COMMUNITY RISK REDUCTION**

### **1.7 Community Fire Protection**

As part of our protection information crews and dedicated teams of fire safety officers visit premises to gather information on specific risks. This information is recorded and placed on our mobile data terminals for reference if we are to attend an incident at the premise. 12 high risk premises were visited during 2012/13 giving us valuable information on their specific risks.

### **1.8 Community Fire Prevention**

Due to the particularly wet weather throughout 2012 very little action has been required from Surrey Heath crews to attend wildfire incidents. During April wildfire patrols took place in areas that required a fire service presence. Although outwardly crews have not been highly visible in relation to wildfires, a lot of internal work has been carried out to update fire plans of commons and identify tracks suitable for certain Fire Service vehicles. Additional work is being carried out for the entire service with a dedicated wildfire officer to improve wildfire procedures, policies and training, which is reflected through other Fire Services and national guidance.

Surrey Heath crews have attended various mini targeted campaigns identifying streets where people are at a higher risk of fires.

### **Volunteers Service**

Within the Surrey Heath Borough volunteers have supported the fire station open day which raised a large amount of money for the firefighter's charity. They have played a supportive role with the targeted HFSVs ensuring that the most vulnerable individuals are approached to ensure they are safe in their homes from fire related issues.



## COMMUNITY ENGAGEMENT

### 1.19 Education

The Services education team currently attends Special Educational Needs schools to deliver fire safety advice.

Number of Schools	Number of Pupils
2	65

### 1.20 Junior Citizens

No Junior Citizens was run in the Surrey Heath borough for this current year. The Junior Citizens scheme is aimed at children aged between 10-11 years (Year 6)

Number of Days	Number of Pupils
-	-

### 1.21 Firewise Scheme

The Service has a successful referral scheme aimed at young people, who have shown an interest in fire setting.

Surrey Heath Borough	
Number of Referrals	11

### 1.22 Youth Engagement Scheme

The Youth Engagement Scheme is an innovative scheme run by the Service with support from partners such as the Youth Support Service, Brooklands College. (Public Service tutors) The aim of the scheme is to divert young people from anti-social behavior and youth crime.

Surrey Heath Borough	
Total Number of Referrals	6
Total Number Offered Taster Session	3
Total Number Started	3
Total Number Graduated	2

### 1.23 Safe Drive Stay Alive

The main aim of the Service has always been to reduce the injuries and deaths of young people aged 16-25. This is achieved through various activities, mainly Safe Drive Stay Alive.

Surrey Heath Borough	
Number of Pupils	405

## WHAT HAPPENS NEXT

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1.9 Members asked to support the Station(s) plan for 2012/13  
Members asked to recognise good performance by Surrey Heath personnel  
in 2012/13

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**BACKGROUND PAPERS:** Surrey Heath Plan 2012/13  
SFRS Public Safety Plan.  
Web: [www.surrey-fire.gov.uk](http://www.surrey-fire.gov.uk)

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